

WebConnect Enrollment Instructions

1 Visit www.glcu.org and click the 'Enroll in WebConnect' link at the top of the home page

2 Type in your SSN, Account Number and email address using the 'HELPFUL Note!' section and click 'Continue'

3 Type in your zip code and date of birth using the HELPFUL HINT section and click 'Submit'

4 Please read the instructions, then click the 'Send Email Verification' button

WebConnect Online Banking

Username LOGIN

[Enroll in WebConnect »](#)

HELPFUL NOTE!

- Enter Social Security Number with numbers only, no special characters: 987654321
- Enter Account Number without preceding zeros and without the 08 checking suffix: 1234561234
- Enter Email Address using standard email format: member@domain.com

Verification Information

In order to enroll, we must verify some information. Please complete the fields below. Each field is required.

*Social Security Number

*Account Number

*Email Address

Cancel Continue

IMPORTANT: To protect your account, do not include any personally identifiable information in your username such as social security numbers, dates of birth or account numbers.

HELPFUL HINT:

- Enter Zip Code without special characters: 555554444 or 55555
- Enter Date of Birth without special characters using four-digit year: MMDDYYYY

WebConnect Online Banking Application (page 2 of 2)

Please provide your zip code and date of birth. These fields are required.

*Zip Code

*Date of Birth

Submit Cancel

Send Email Verification

When you click the Send Email Verification button below, you will be sent an email to verify your online enrollment.

IMPORTANT:

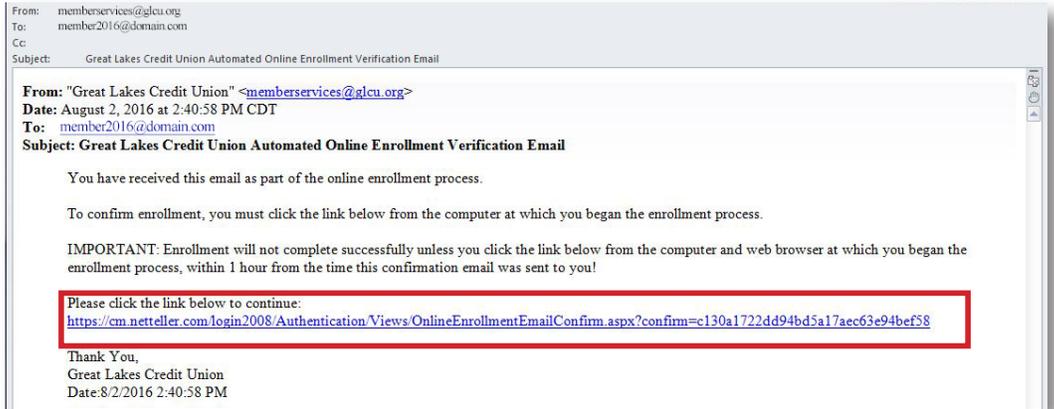
Enrollment will not complete successfully until you click the verification link in the email!

When clicking the link in the email, you must perform that activity from the same computer and web browser you are currently using, and you must click the link within 1 hour from now!

Please click the Send Email Verification button below to continue.

Send Email Verification

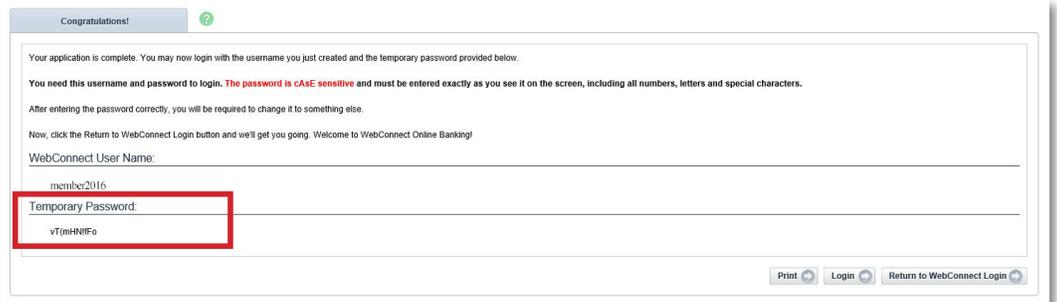
5 You will receive an email; click the link in the email to continue the enrollment process



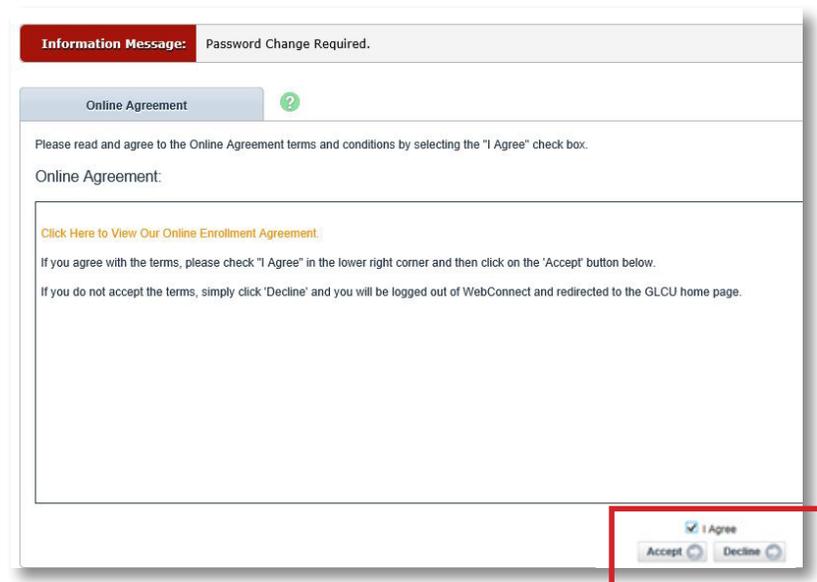
6 Create your new login username using the HELPFUL HINT section and click 'Submit'



7 Read instructions, please write down the Temporary Password, then click the 'Login' button to continue



8 Read the Online Agreement, check 'I Agree' and click the 'Accept' button



9 Type in the Temporary Password. Enter a new password then click 'Continue.'

Please Note: If you would like to change your WebConnect (Online Banking) ID that you will use each time you log in, please change it here

Information Message: Password Change Required.

Modify Your Login Settings ?

Please select a new Password for future access to WebConnect.

Change your WebConnect Password (required):

Enter your current Password * [password field]

Enter your new Password * [password field]

Reenter your new Password * [password field]

Change your WebConnect ID (optional):

Your current WebConnect ID: member2016

Enter your new WebConnect ID [text field]

Continue

10 Please select a Personal Identification Image and click 'Submit'

Verify Image ?

For security purposes, verify the image on the left as the image you selected as your Personal Identification Image. Until you set one, a random image will appear. After login you will be prompted to select an image.

Personal Icon

Current Image

Click to Select or Change your Image

<<< Prev Next >>>

Cancel Submit

11 Please read through the security features and click 'Continue'

Security Features

Online Security Feature!

In order to make your online banking experience as secure as possible, a security feature detects any uncharacteristic or unusual behavior involving your account. If anything out of the ordinary is detected we will verify your identity.

How Does It Work?

If we detect any unusual or uncharacteristic activity, we will ask you to answer your security questions to make sure that it's really you. This will most likely be a very rare occurrence.

What Are The Next Steps?

- Answer and verify three security questions;
- Continue banking, with an even higher level of security!

Continue

12 Select and answer your three security questions and click 'Submit'

Verification Questions (required):

From now on we will monitor your use pattern and if we suspect it is not you we will ask you to answer a few verification questions. Please take a moment to select one question from each of the three drop-down menus. Answers are not case sensitive.

Question One: Select Question... [dropdown]

Answer: [text field]

Question Two: Select Question... [dropdown]

Answer: [text field]

Question Three: Select Question... [dropdown]

Answer: [text field]

Submit

13 Please verify your security questions and answers then click 'Confirm'

Settings Modification (optional):

If you would like to change the verification information you previously selected, please do so. It is not required that you change your information.

Question One: What is the street name where you lived when you were 10 years old?
Answer: example answer 1

Question Two: What is the first name of your closest childhood friend?
Answer: example answer 2

Question Three: What is your father's middle name?
Answer: example answer 3



14 Select 'Continue'

Security Settings Have Been Saved

Thank you for completing the setup of your verification information. Again, we will only ask you to answer the questions if we detect any unusual or uncharacteristic activity. Click 'Continue' below to continue your session.



15 Verify or update your email address and click 'Submit'

Email Address

Enter/Update Email Address:

Email address on file:



16 When you click 'Submit' you've completed enrollment and your account will automatically pop up in WebConnect (Online Banking). After you've reviewed your account information, please remember to log out.

WebConnect
Bill Pay
Apply for a Loan
Settings
Services
Credit Card

Dashboard
Accounts
Order Checks
Statements
Transactions
Transfers

Information Message: Your e-mail address has been submitted.

Welcome Member Name
 Joint owner: Great Lakes Credit Union
 Account number: 1234561234



View 5 | 10 | 20 | 50 | 100 | All

Deposit Accounts		Available:	Balance:	
xxxxxx1234_501	Description: Share Savings	\$0.00	\$5.00	Select Option ▼