

# WebConnect Enrollment Instructions

**1** Visit [www.glcu.org](http://www.glcu.org) and click the 'Enroll in WebConnect' link at the top of the home page

**2** Type in your SSN, Account Number and email address using the 'HELPFUL Note!' section and click 'Continue'

**3** Type in your zip code and date of birth using the HELPFUL HINT section and click 'Submit'

**4** Please read the instructions, then click the 'Send Email Verification' button

**WebConnect Online Banking**

Username  **LOGIN**

**Enroll in WebConnect »**

**Now Available — August's eNewsletter!**  
Read the current issue to see what's new at GLCU....  
**READ MORE**

**HELPFUL NOTE!**

- Enter Social Security Number with numbers only, no special characters: 987654321
- Enter Account Number without preceding zeros and without the 08 checking suffix: 1234561234
- Enter Email Address using standard email format: member@domain.com

**Verification Information**

In order to enroll, we must verify some information. Please complete the fields below. Each field is required.

\*Social Security Number

\*Account Number

\*Email Address

**Cancel** **Continue**

**IMPORTANT:** To protect your account, do not include any personally identifiable information in your username such as social security numbers, dates of birth or account numbers.

**HELPFUL HINT:**

- Enter Zip Code without special characters: 555554444 or 55555
- Enter Date of Birth without special characters using four-digit year: MMDDYYYY

**WebConnect Online Banking Application (page 2 of 2)**

Please provide your zip code and date of birth. These fields are required.

\*Zip Code

\*Date of Birth

**Submit** **Cancel**

**Send Email Verification**

When you click the Send Email Verification button below, you will be sent an email to verify your online enrollment.

**IMPORTANT:**

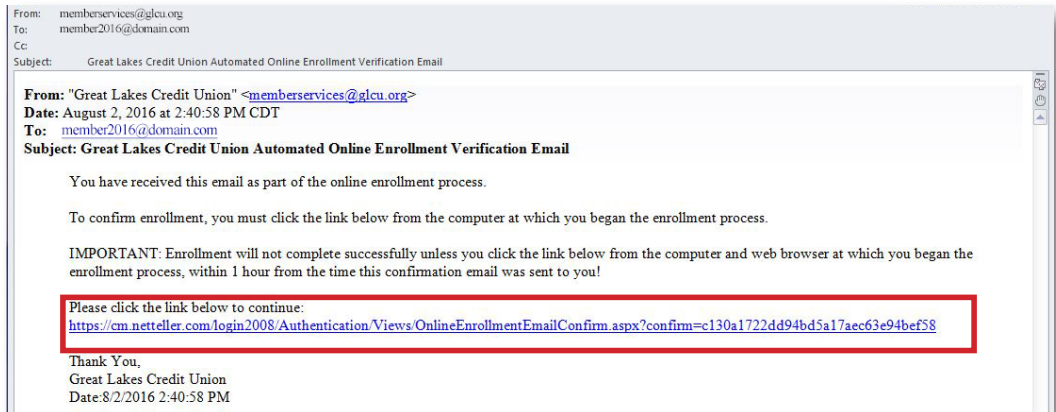
Enrollment will not complete successfully until you click the verification link in the email!

When clicking the link in the email, you must perform that activity from the same computer and web browser you are currently using, and you must click the link within 1 hour from now!

Please click the Send Email Verification button below to continue.

**Send Email Verification**

5 You will receive an email; click the link in the email to continue the enrollment process



6 Create your new login username using the HELPFUL HINT section and click 'Submit'

The "Online Enrollment Settings" page. A red arrow points to the "HELPFUL HINT" section. The hints are: "Enter Zip Code without special characters: 555554444 or 55555" and "Enter Date of Birth without special characters using four-digit year: MMDDYYYY". Below, a red box highlights the "Select User Name" dropdown menu, which has "Member2016" selected. A "Submit" button is at the bottom right.

7 Read instructions, please write down the Temporary Password, then click the 'Login' button to continue

The "WebConnect User Name" login page. It says "Congratulations!" and "Your application is complete. You may now login with the username you just created and the temporary password provided below." It provides instructions on password sensitivity and login steps. A red box highlights the "Temporary Password" field, which contains "VT(mHNIfo". At the bottom are "Print", "Login", and "Return to WebConnect Login" buttons.

8 Read the Online Agreement, check 'I Agree' and click the 'Accept' button

The "Online Agreement" page. It starts with an "Information Message: Password Change Required." Below is the "Online Agreement" section. It says "Please read and agree to the Online Agreement terms and conditions by selecting the 'I Agree' check box." and "Click Here to View Our Online Enrollment Agreement." It provides instructions on how to accept or decline the terms. A red box highlights the "I Agree" checkbox, which is checked, and the "Accept" button.

**9** Type in the Temporary Password. Enter a new password then click 'Continue.'

**Please Note:** If you would like to change your WebConnect (Online Banking) ID that you will use each time you log in, please change it here

**Information Message:** Password Change Required.

**Modify Your Login Settings** ?

Please select a new Password for future access to WebConnect.

Change your WebConnect Password (required):

Enter your current Password \*

Enter your new Password \*

Reenter your new Password \*

Change your WebConnect ID (optional):

Your current WebConnect ID: member2016

Enter your new WebConnect ID

**Continue**

**10** Please select a Personal Identification Image and click 'Submit'

**Verify Image** ?

For security purposes, verify the image on the left as the image you selected as your Personal Identification Image. Until you set one, a random image will appear. After login you will be prompted to select an image.

Personal Icon

Current Image

Click to Select or Change your Image

**<<< Prev** **Next >>>**

**Cancel** **Submit**

**11** Please read through the security features and click 'Continue'

**Security Features**

Online Security Feature!

In order to make your online banking experience as secure as possible, a security feature detects any uncharacteristic or unusual behavior involving your account. If anything out of the ordinary is detected we will verify your identity.

**How Does It Work?**

If we detect any unusual or uncharacteristic activity, we will ask you to answer your security questions to make sure that it's really you. This will most likely be a very rare occurrence.

**What Are The Next Steps?**

- Answer and verify three security questions;
- Continue banking, with an even higher level of security!

**Continue**

**12** Select and answer your three security questions and click 'Submit'

**Verification Questions (required):**

From now on we will monitor your use pattern and if we suspect it is not you we will ask you to answer a few verification questions. Please take a moment to select one question from each of the three drop-down menus. Answers are not case sensitive.

Question One:  **▼**

Answer:

Question Two:  **▼**

Answer:

Question Three:  **▼**

Answer:

**Submit**

**13** Please verify your security questions and answers then click 'Confirm'

Settings Modification (optional):

If you would like to change the verification information you previously selected, please do so. It is not required that you change your information.

Question One: What is the street name where you lived when you were 10 years old?  
Answer: example answer 1

Question Two: What is the first name of your closest childhood friend?  
Answer: example answer 2

Question Three: What is your father's middle name?  
Answer: example answer 3

Edit Confirm

**14** Select 'Continue'

Security Settings Have Been Saved

Thank you for completing the setup of your verification information. Again, we will only ask you to answer the questions if we detect any unusual or uncharacteristic activity. Click 'Continue' below to continue your session.

Continue

**15** Verify or update your email address and click 'Submit'

Email Address

Enter/Update Email Address:

Email address on file: member2016@domain.com

Submit

**16** When you click 'Submit' you've completed enrollment and your account will automatically pop up in WebConnect (Online Banking). After you've reviewed your account information, please remember to log out.

WebConnect Bill Pay Apply for a Loan Settings Services Credit Card

Dashboard Accounts Order Checks Statements Transactions Transfers

**Information Message:** Your e-mail address has been submitted.

Welcome Member Name  
Joint owner: Great Lakes Credit Union  
Account number: 1234561234

GLCU WebChat is available

Deposit Accounts

	Description:	Available:	Balance:	
xxxxxx1234 501	Share Savings	\$0.00	\$5.00	Select Option

View 5 | 10 | 20 | 50 | 100 | All